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**ServiceNow**

## ServiceNow-CIS-SAM

*Certified Implementation Specialist - Software Asset Management (CIS-SAM)*

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Question: 53

Which of the following are NOT features of the Publisher workbench navigation tree? (Choose two.)

- A. Expand and collapse tree links**
- B. List of all publishers**
- C. Software model compliance icons**
- D. Filter products**
- E. Compliance toggle switch**
- F. List of all publishers out of compliance**

Answer: BF

Reference: <https://docs.servicenow.com/bundle/orlando-software-asset-management/page/product/software-asset-management2/concept/sam-license-workbench.html>

Question: 54

Which of the following license metrics require allocations in order to maintain compliance? (Choose two.)

- A. Per Core**
- B. Per User**
- C. Per Named Device**
- D. Per Named User**
- E. Per Core (with CAL)**
- F. Per Application Instance**
- G. Named User Plus**

Answer: BD

Question: 55

ServiceNow Discovery has 4 phases: Scanning; Classification; Identification; and Exploration.

In which phase is the software running on a device identified?

- A. Classification**
- B. Scanning**
- C. Exploration**
- D. Identification**

Answer: A

Reference: [https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/discovery/concept/c\\_GetStartedWithDiscovery.html](https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/discovery/concept/c_GetStartedWithDiscovery.html)

Question: 56

When receiving an order, which data point is mandatory?

- A. Assigned To**
- B. Cost**
- C. Asset Tag**
- D. Serial Number**

Answer: C

Reference: [https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t\\_ReceiveAnAsset.html](https://docs.servicenow.com/bundle/orlando-it-service-management/page/product/procurement/task/t_ReceiveAnAsset.html)

Question: 57

Which of the following data elements are key to an effective Software Asset Management practice within ServiceNow? (Choose four.)

- A. Software allocations**
- B. Software models**
- C. Foundation data**
- D. Software contracts**
- E. Software entitlements**

Answer: ABCE

Question: 58

HOTSPOT

Match the best practice method for the amount of data:

Hot Area:

Answer:

Question: 59

What are three ways to get software asset data into ServiceNow?

- A. Clone, Background Script, Discovery**
- B. Import Data, Plugin, Clone**
- C. Discovery, Import Data, Manual**
- D. Plugin, Background Script, Manual**

Answer: C

Question: 60

Software Asset Lifecycle has \_\_\_\_\_ components.

- A. 8**
- B. 6**
- C. 7**
- D. 5**

Answer: A

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