

# QUESTIONS & ANSWERS

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Question #326 Topic 4

Following a strategic planning session, new IT objectives were announced. Which of the following is the MOST effective way for the CIO to ensure these objectives are cascaded to IT personnel?

- A. Update the IT balanced scorecard to align with the new IT objectives.
- B. Establish IT management's performance measures based on the IT objectives.
- C. Communicate the new IT objectives during a staff meeting.
- D. Define individual performance measures related to the IT objectives.

**Answer: D**

Question #327 Topic 4

An enterprise is about to complete a major acquisition, and a decision has been made that both companies will be using the parent company's IT infrastructure. Which of the following should be done NEXT?

- A. Develop a communication plan to support the merger.
- B. Conduct a gap analysis.
- C. Perform a business impact analysis (BIA).
- D. Update the enterprise architecture (EA).

**Answer: C**

Question #328 Topic 4

To enable the development of required IT skill sets for the enterprise, it is MOST important to define skill requirements based on:

- A. one set of skills applicable to all IT staff.
- B. each role within the IT department.
- C. a best practices framework.
- D. training needs.

**Answer: B**

Question #329 Topic 4

When establishing an enterprise data model, the BEST way to ensure the integrity of data is to:

- A. implement the highest level of protection to data across the enterprise.
- B. classify information using an agreed-upon schema.
- C. implement a data loss prevention (DLP) program.
- D. establish a privileged access management platform.

**Answer: A**

Question #330 Topic 4

An IT strategy committee wants to ensure that a risk program is successfully implemented throughout the enterprise. Which of the following would BEST support this goal?

- A. Commitment from senior management

- B. Mandatory risk awareness courses for staff
- C. A risk management framework
- D. A risk recognition and reporting policy

**Answer:** A

Question #331 Topic 4

Senior management is reviewing the results of a recent security incident with significant business impact. Which of the following findings should be of GREATEST concern?

- A. Response efforts had to be outsourced due to insufficient internal resources.
- B. Significant gaps are present in the incident documentation.
- C. Response decisions were made without consulting the appropriate authority.
- D. The incident was not logged in the ticketing system.

**Answer:** B

Question #332 Topic 4

An enterprise is developing an ethics program, and the ethical standards have been defined. Which of the following should the enterprise do NEXT?

- A. Outline and document consequences for noncompliance.
- B. Establish a training and awareness program focused on ethics.
- C. Implement an enterprise-wide employee monitoring program.
- D. Develop key performance indicators (KPIs) for program implementation.

**Answer:** D

Question #333 Topic 4

Which of the following is MOST important for the effective design of an IT balanced scorecard?

- A. On-demand reporting and continuous monitoring
- B. Consulting with the CIO
- C. Emphasizing the financial results
- D. Identifying appropriate key performance indicators (KPIs)

**Answer:** D

Question #334 Topic 4

As the required core competencies of the IT workforce are anticipated and identified, what is the NEXT step in strengthening the department's human resource assets?

- A. Commit to the board performance metrics and bonus structure.
- B. Create an effective recruitment, retention, and training program.
- C. Develop personnel requirements for third-party assurance.
- D. Develop a responsible, accountable, consulted, and informed (RACI) chart.

**Answer:** B

Question #335 Topic 4

Establishing a uniform definition for likelihood and impact BEST enables an enterprise to:

- A. reduce risk appetite and tolerance levels.
- B. develop key risk indicators (KRIs).
- C. reduce variance in the assessment of risk.
- D. prioritize threat assessment.

**Answer: D**

Question #336 Topic 4

Which of the following is the PRIMARY purpose of information governance?

- A. To ensure regulatory compliance is maintained while optimizing the utilization of information
- B. To set direction for information management capabilities through prioritization and decision making
- C. To develop control procedures that help ensure information is adequately protected throughout its life cycle
- D. To monitor the processes that deliver and enhance the value of information assets

**Answer: A**

Question #337 Topic 4

Which of the following would be the PRIMARY impact on IT governance when a business strategy is changed?

- A. Relationship level with IT outsourcers
- B. Performance outcomes of IT objectives
- C. IT governance structure
- D. Maturity level of IT processes

**Answer: C**

Question #338 Topic 4

Which of the following is the MOST important characteristic of a well-defined information architecture?

- A. It supports IT strategic goals.
- B. It addresses key stakeholder requirements.
- C. It enables achievement of service level agreements (SLAs).
- D. It ensures compliance with regulations.

**Answer: A**

Question #339 Topic 4

In a large enterprise, which of the following is the MOST effective way to understand the business activities associated with the enterprise's information architecture?

- A. Aligning business objectives to organizational strategy
- B. Reviewing IT design with business process managers
- C. Reviewing business strategy with senior management
- D. Mapping business processes within a framework

**Answer: A**

Question #340 Topic 4

Which of the following should be the MOST important consideration for a hospital planning to use cloud services and mobile applications?

- A. Acceptable use policy
- B. Internet connectivity
- C. Data classification
- D. Privacy requirements

**Answer: D**

Question #341 Topic 4

To generate value for the enterprise, it is MOST important that IT investments are:

- A. consistent with the enterprise's business objectives.
- B. approved by the CFO.
- C. aligned with the IT strategic objectives.
- D. included in the balanced scorecard.

**Answer:** A

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