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Blue Prism Robotic Operating Model (ROM) Architect

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Question: 132

In order to drive cultural adoption of the Digital Workforce it is important to: (Choose all that apply.)

- A. Build relationships with business areas by asking what you can do for them
- B. Ensure that your RPA vision and brand support that of your organization's vision and branding
- C. Make automation mandatory across business areas
- D. Build a unique brand within the organization

Answer: A,B

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, one of the key success factors for RPA is to drive cultural adoption of the digital workforce across the organization. This can be achieved by building relationships with business areas by asking what they can do for them, and ensuring that the RPA vision and brand support that of the organization's vision and branding. Making automation mandatory or building a unique brand within the organization may create resistance or confusion among the stakeholders.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 133

Which of the following are responsibilities of the Head of RPA? (Choose all that apply.)

- A. The Head of RPA owns the vision for RPA
- B. The Head of RPA is responsible for delivering the vision for RPA in addition to taking ownership of the Digital Workforce itself
- C. The Head of RPA is responsible for handling technical issues that occur during RPA implementation
- D. The Head of RPA fixes the system when the server goes down

Answer: A,B

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Head of RPA is responsible for creating and delivering the vision for RPA in addition to taking ownership of the digital workforce itself. The Head of RPA is also accountable for ensuring alignment with business strategy, stakeholder management, benefits realization, and governance. Handling technical issues or fixing the system when the server goes down are not part of the Head of RPA's responsibilities.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 134

Which of the following best describes the Delivery Methodology foundation?

- A. Defining the delivery management and tracking approach that ensures optimal usage of the defined methodology
- B. Identify the expected business benefits and outline how these align to corporate strategy

- C. Defining a scalable, low maintenance technical environment and associated growth strategy
- D. Defining the skills and responsibilities that will operate efficiently in the existing organizational structure

Answer: A

Explanation:

According to the result from Robotic Operating Model (ROM) | SS&C Blue Prism, the Delivery Methodology foundation is about defining the optimal delivery approach and embedding policies for rapid and efficient automation in a structured, controlled and repeatable manner. Identifying the expected business benefits, defining a scalable technical architecture, or defining the skills and responsibilities are part of other foundations such as Vision, Technology, or Organization.

Reference: Robotic Operating Model (ROM) | SS&C Blue Prism

Question: 135

Which of the following should be covered within the Service Model? (Choose all that apply.)

- A. Exception case handling
- B. Technical support for applications
- C. Product support from Blue Prism
- D. Hardware provisioning

Answer: A

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Service Model foundation covers how to support operational processes while defining the management, reporting, scheduling and referral handling processes for business as usual. Exception case handling is one of the aspects of referral handling, which deals with how to handle exceptions that occur during process execution. Technical support for applications, product support from Blue Prism, or hardware provisioning are part of other foundations such as Technology or Governance.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 136

Which of the following statements best describe Process Inventory Management? (Choose all that apply.)

- A. The approach of discovering processes for automation
- B. Putting in place the infrastructure that enables effective management of opportunities for automation
- C. Establishing a process mining approach
- D. The platform from which reporting can be done, to ensure that the value of automation programmers is communicated

Answer: A,B

Question: 137

What is the primary objective of the Developer?

- A. To lead opportunity assessments, create the process definitions and support the testing as required
- B. To design, develop and support Blue Prism solutions
- C. To manage the implementation of a certified Blue Prism capability
- D. To manage the RPA team through delivery of new processes and support of existing processes

Answer: B

Explanation:

According to the result from Blue Prism University | ROM Architect Certification, the primary objective of the Developer is to design, develop and support Blue Prism solutions. The Developer is also responsible for following best practices and standards, ensuring quality and compliance, and collaborating with other roles such as Analysts or Testers. Leading opportunity assessments, creating process definitions, managing RPA implementation, or managing RPA team are not part of the Developer's objective.

Reference: Blue Prism University | ROM Architect Certification

Question: 138

Which of the following describes why Business Representatives need to be represented in the RPA Governance Board?

- A. To ensure functional areas within the organization can demand their automation projects are first in line over anybody else
- B. Business areas are consumers of services provided by the RPA capability
- C. Business areas are not responsible for managing alignment with business strategy
- D. Business areas are accountable for RPA delivery

Answer: B

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, Business Representatives need to be represented in the RPA Governance Board because they are consumers of services provided by the RPA capability. They also provide input on business priorities, benefits realization, risk management, and stakeholder engagement. Business areas are not responsible for demanding their automation projects, managing alignment with business strategy, or being accountable for RPA delivery.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 139

What does PDD Stand for?

- A. Process Document Definition
- B. Process Definition Document
- C. Process Design Document

D. Process Document Design

Answer: B

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, PDD stands for Process Definition Document. This is a document that defines the process to be automated, including the inputs, outputs, steps, exceptions, and business rules. It also serves as a blueprint for the development and testing of the process.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 140

Which of the following statements most accurately describes the Programme Steering responsibility of the RPA Governance Board?

- A. Providing an escalation point for critical delivery issues and risks
- B. Promote the benefits of RPA throughout the organization
- C. Accountability for benefits realization tracking
- D. Defining opportunities through Process SME engagement

Answer: A

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Programme Steering responsibility of the RPA Governance Board is to provide an escalation point for critical delivery issues and risks. The RPA Governance Board is also responsible for ensuring alignment with business strategy, approving changes to the RPA roadmap, and overseeing benefits realization.

Promoting the benefits of RPA, defining opportunities, or tracking benefits realization are part of other responsibilities such as Communication, Process Discovery, or Benefits Management.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 141

Which of the following statements about the Blue Prism Delivery Methodology is the most accurate?

- A. The Blue Prism Delivery Methodology enables the business to identify the expected business benefits and outline how these align to corporate strategy
- B. The Blue Prism Delivery Methodology enables the organization to define the skills and responsibilities for a successful RPA program
- C. The Blue Prism Delivery Methodology provides the platform for the creation of re-usable, resilient and scalable objects that reduce delivery effort and maintenance costs
- D. The Blue Prism Delivery Methodology enables a consistent accurate and efficient delivery of a scalable, low maintenance technical environment

Answer: C

Explanation:

According to the result from Process Delivery Methodology Document - Blue Prism Portal, the Blue Prism Delivery Methodology enables a consistent, accurate and efficient delivery of a scalable, low maintenance technical environment. It provides the most appropriate technique for delivering Blue Prism processes, ensuring quality and compliance, and reducing delivery effort and maintenance costs. Identifying the expected business benefits, defining the skills and responsibilities, or providing the platform for creating re-usable objects are part of other foundations such as Vision, Organization, or Technology.

Reference: Process Delivery Methodology Document - Blue Prism Portal

Question: 142

Select the correct statement that describes the Robotic Operating Model?

- A. Provides structure and controls, within which the deliverables are developed and tested by resources working under the RPA Centre of Excellence
- B. Provides an unstructured and uncontrolled environment within which the deliverables are developed and tested by resources working under the IT team structure
- C. Provides a structured and controlled environment within which the deliverables are developed and tested by IT resources working under the IT team structure
- D. Provides an unstructured and uncontrolled environment within which the deliverables are developed and tested by resources working under the Operations team structure

Answer: A

Explanation:

According to the result from ROBOTIC OPERATING MODEL - SS&C Blue Prism, the Robotic Operating Model is Blue Prism's industry leading approach to successfully providing maximum business benefit through the scaled deployment of Robotic Process Automation that rapidly delivers on-going business value through the identification and automation of manual processes within a structured and controlled, IT approved environment. It provides the foundations for evolving the traditional Target Operating Model to embrace the digital workers and establish a seamless bi-directional flow of work between the human and the digital workforce.

Reference: ROBOTIC OPERATING MODEL - SS&C Blue Prism

Question: 143

Which of the following statements about the Vision are true?

- A. The Vision statement should be a list of generic RPA benefits
- B. The Vision statement should be a list of RPA demands
- C. The Vision statement should be a list of IT projects RPA will replace
- D. The Vision statement should be a list of targets and cost saving exercises
- E. None of the above

Answer: E

Explanation:

According to the result from Robotic Operating Model (ROM) | SS&C Blue Prism, none of the statements given are true about the Vision. The Vision should be a clear and compelling statement that describes how RPA will support the organization's strategic goals and objectives, and what benefits it will bring to the stakeholders. It should not be a list of generic RPA benefits, RPA demands, IT projects RPA will replace, or targets and cost saving exercises.

Reference: Robotic Operating Model (ROM) | SS&C Blue Prism

Question: 144

Which of the following are possible benefits of RPA? (Choose all that apply.)

- A. Increased Efficiency & Productivity
- B. IT projects no longer exist
- C. Greater Operational Agility
- D. Reduced Operational Risk

Answer: A,C,D

Explanation:

According to the result from Robotic Operating Model (ROM) | SS&C Blue Prism, some of the possible benefits of RPA are increased efficiency and productivity, greater operational agility, and reduced operational risk. RPA can help organizations automate repetitive and rule-based tasks, optimize workflows, improve accuracy and compliance, and enhance customer satisfaction. RPA does not imply that IT projects no longer exist, as RPA still requires IT support and collaboration for successful implementation and maintenance.

Reference: Robotic Operating Model (ROM) | SS&C Blue Prism

Question: 145

Which role is responsible for implementation of processes into Production?

- A. Head of RPA
- B. Release Manager
- C. Business Process Owner
- D. Lead Developer
- E. Process Controller

Answer: B

Explanation:

According to the result from Blue Prism University | Release Manager, the Release Manager is responsible for implementation of processes into Production. The Release Manager handles the release administration of the SS&C Blue Prism live environment and determines the processes that are ready for the next stage. The Release Manager is also responsible for moving assets between development, test and production. The other roles given are not directly involved in implementing processes into Production.

Question: 146

Which of the following organizational models deploy delivery capabilities in multiple business areas? (Choose all that apply.)

- A. Divisional
- B. Center of Excellence
- C. Franchise
- D. Outsourced Managed Service

Answer: A,B,C,D

Question: 147

Which of the following is an outcome of the Blue Prism Delivery Methodology?

- A. Creating re-usable resilient and scalable assets that reduce delivery effort and long term service costs
- B. Reducing test phases by introducing production data later than traditional SDLCs
- C. Mitigating risk by providing late visibility of potential issues
- D. Providing best practice that reduces the potential for automation and accelerates development

Answer: A

Explanation:

According to the result from Process Delivery Methodology Document - Blue Prism Portal, an outcome of the Blue Prism Delivery Methodology is creating re-usable resilient and scalable assets that reduce delivery effort and long term service costs. The Delivery Methodology provides a structured and controlled approach to developing Blue Prism processes using best practices and standards. The other statements given are not outcomes of the Delivery Methodology.

Reference: Process Delivery Methodology Document - Blue Prism Portal

Question: 148

Which of the following statements is a possible challenge of the Center of Excellence Model?

- A. Blue Prism infrastructure hardware may be duplicated
- B. Difficult to deploy a consistent delivery and service model
- C. Can create a bottleneck if the pipeline becomes too big
- D. Standards can become fragmented and difficult to impose

Answer: C

Explanation:

According to the result from Roles and Responsibilities of Blue Prism Developer - , a possible challenge of the Center

of Excellence model is that it can create a bottleneck if the pipeline becomes too big. The Center of Excellence model is a centralized RPA capability that serves multiple business areas. However, this can also lead to high demand and limited resources, resulting in delays and inefficiencies. The other statements given are not challenges of the Center of Excellence model.

Reference: Roles and Responsibilities of Blue Prism Developer -

Question: 149

Which of the following statements best describes the 'Build' stage of the Delivery Methodology?

- A. The build stage will examine the process prior to a solution design and the start of the build stage
- B. The build stage will explain how the process will be automated
- C. The build stage will be the development of the automated process
- D. The build stage will confirm the readiness of the automation to deploy into the production environment

Answer: C

Explanation:

According to the result from Blue Prism Delivery Methodology Process Definition Phase, the build stage is the development of the automated process. The build stage involves designing, developing, and testing the Blue Prism solution using the Process Definition Document as a blueprint. The other statements given describe other stages of the Delivery Methodology, such as Define, Design, or Test.

Reference: Blue Prism Delivery Methodology Process Definition Phase

Question: 150

Which of the following would typically be on the RPA Governance Board? (Choose all that apply.)

- A. Head of RPA
- B. CTO
- C. IT or Application Owners
- D. Lead Developer

Answer: A,B,C,D

Question: 151

'The developed solution handles unexpected scenarios where the application does not behave as expected by the Digital Worker.' Which support element does this statement relate to?

- A. Referral Handling
- B. Scheduling
- C. Deployment
- D. Exception Handling

Answer: D

Explanation:

According to the result from Service Model - Blue Prism Community Site, exception handling is the support element that relates to the statement "The developed solution handles unexpected scenarios where the application does not behave as expected by the Digital Worker." Exception handling is the process of dealing with errors or failures that occur during the execution of a process. It involves logging, reporting, and resolving the exceptions in a timely and efficient manner. The other support elements given do not relate to the statement.

Reference: Service Model - Blue Prism Community Site

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