

QUESTIONS & ANSWERS

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iSQI

CTFL-UK

ISTQB Certified Tester Foundation Level(R) (CTFL_UK)

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The business has asked for a weekly progress report. Which of the following would be appropriate as a measure of test coverage? 2 credits

- A. Percentage of business requirements exercised
- B. Percentage of planned hours worked this week
- C. Percentage of countries that have test scenarios
- D. Percentage of test iterations completed

Answer: A

Section 11: Sec Eleven (61 to 61)

Details: Topic 11, Scenario 11 "Incident Management"

The following is the current incident handling process in used at the company.

Step 1: Incident is documented in the incident Tile with the following information:

- Software module or area where the fault occurred
- Who has reported the fault
- Hardware configuration used for the test that found the fault
- The sequential incident number (1 greater than the last one recorded)

Step 2: Developer assigned to fix the fault

Step 3: Developer fixes the fault

Step 4: Developer signs off the incident as closed, and it is then removed from the incident file

QUESTION: 61

Regarding the process described above, what is the most important recommendation you would make using IEEE 1044 as a guide? 2 credits

- A. No priority or severity assigned
- B. Incident numbering is manual rather than automated
- C. No mentioning of reproduceability
- D. No classification on type of incident

Answer: A

Section 12: Sec Twelve (62 to 65)

Details: Topic 12, Scenario 12 "Automatic Teller Machine (ATM)"

You are a test manager in charge of integration, system and acceptance testing for a bank. You are working on a project to upgrade an existing ATM to allow customers to obtain cash advances from supported credit cards. The system should allow cash advances from €20 to €500, inclusively, for all supported credit cards. The supported credit cards are American Express, VISA, Eurocard and Mastercard. In the master test plan the following items are listed in the section named "items and/or features to be tested":

- I All supported credit cards
- II Language localization
- II Valid and invalid advances
- IV Usability
- V Response time

QUESTION: 62

Relying only on the information provided in the scenario, select the TWO items and/or features for which sufficient information is available to proceed with test design. 2 credits

- A. All supported credit cards
- B. Language localization
- C. Valid and invalid advances
- D. Usability
- E. Response time

Answer: A, C

QUESTION: 63

Continuing with the Scenario described in the previous question, which of the following topics would you need to address in detail in the master test plan? 3 credits

- A. An approach to regression testing
- B. A list of boundary values for “advance amount”
- C. A description of dependencies between test cases
- D. A logical collection of test cases

Answer: A

QUESTION: 64

Given the following figures for the testing on a project, and assuming the failure rate for initial tests remains constant and that all retests pass, what number of tests remain to be run? 3 credits

- A. 700
- B. 720
- C. 784
- D. 570

Answer: B

QUESTION: 65

Given is the following defect removal chart reported at the end of system testing - showing total defects detected and closed defects (fixed and successfully retested). A number of open defects are classified as critical. All tests have been executed. Based on the chart above, what is the most appropriate next test phase? 1 credit

- A. Acceptance testing to verify the business process
- B. Acceptance testing to verify operational requirements
- C. Requirements testing as part of testing regulatory compliance
- D. Another system test cycle to verify defect resolution

Answer: D

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