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Cisco Collaboration SaaS Authorization (CSaaS)

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Question: 99

What is the purpose of the Cisco Collaboration SaaS Compliance eDiscovery?

- A. To provide real-time insights into collaboration usage
- B. To enable the identification, preservation, collection, and review of electronically stored information (ESI) for legal and regulatory purposes
- C. To monitor and troubleshoot collaboration services
- D. To ensure compliance with data privacy regulations

Answer:

- B. To enable the identification, preservation, collection, and review of electronically stored information (ESI) for legal and regulatory purposes

Explanation: The purpose of the Cisco Collaboration SaaS Compliance eDiscovery is to enable the identification, preservation, collection, and review of electronically stored information (ESI) for legal and regulatory purposes. It helps organizations meet their legal obligations by providing tools and processes to manage and search collaboration data for legal discovery and compliance investigations.

Question: 100

Which Cisco Collaboration SaaS component provides cloud-based email and calendaring capabilities?

- A. Cisco Webex Mail

- B. Cisco Webex Teams
- C. Cisco Unity Connection
- D. Cisco Unified Communications Manager (CUCM)

Answer: A

Explanation: Cisco Webex Mail provides cloud-based email and calendaring capabilities in Cisco Collaboration SaaS. It enables users to send, receive, and manage emails, as well as schedule and manage their calendars.

Question: 101

What is the purpose of the Cisco Collaboration SaaS Compliance Malware Protection?

- A. To protect collaboration services and users from malicious software and threats
- B. To ensure compliance with data privacy regulations
- C. To monitor and troubleshoot collaboration services
- D. To provide real-time insights into collaboration usage

Answer: A

Explanation: The purpose of the Cisco Collaboration SaaS Compliance Malware Protection is to protect collaboration services and users from malicious software and threats. It includes measures to detect, prevent, and mitigate malware attacks within the collaboration environment.

Question: 102

Which authentication method is commonly used for securing access to Cisco

Collaboration SaaS deployments for internal users?

A. LDAP (Lightweight Directory Access Protocol) is commonly used for securing access to Cisco Collaboration SaaS deployments for internal users?

- A. LDAP (Lightweight Directory Access Protocol)
- B. RADIUS (Remote Authentication Dial-In User Service)
- C. SAML (Security Assertion Markup Language)
- D. OAuth authentication

Answer: A

Explanation: LDAP (Lightweight Directory Access Protocol) is commonly used for securing access to Cisco Collaboration SaaS deployments for internal users. It is a widely adopted protocol for accessing and managing directory information and provides a centralized authentication and authorization mechanism.

Question: 103

What is the purpose of the Cisco Collaboration SaaS Compliance Cloud Access Security Broker (CASB)?

- A. To provide real-time insights into collaboration usage
- B. To provide security and governance for cloud-based collaboration services through visibility, control, and threat protection
- C. To monitor and troubleshoot collaboration services
- D. To ensure compliance with data privacy regulations

Answer: B

Explanation: The purpose of the Cisco Collaboration SaaS Compliance Cloud Access Security Broker (CASB) is to provide security and governance for cloud-based collaboration services. It offers visibility into user activities, data, and threats, as well as control over access policies and protection against security risks.

Question: 104

What is the purpose of the Cisco Collaboration SaaS Compliance Legal Hold?

- A. To preserve and retain collaboration data for legal and regulatory purposes
- B. To ensure compliance with data privacy regulations
- C. To monitor and troubleshoot collaboration services
- D. To provide real-time insights into collaboration usage

Answer: A

Explanation: The purpose of the Cisco Collaboration SaaS Compliance Legal Hold is to preserve and retain collaboration data for legal and regulatory purposes. It ensures that data relevant to potential or ongoing legal matters is securely retained and cannot be modified or deleted.

Question: 105

Which authentication method is commonly used for securing access to Cisco Collaboration SaaS deployments for internal users?

- A. SAML (Security Assertion Markup Language)
- B. RADIUS (Remote Authentication Dial-In User Service)
- C. LDAP (Lightweight Directory Access Protocol)
- D. OAuth authentication

Answer: C

Explanation: LDAP (Lightweight Directory Access Protocol) is commonly used for securing access to Cisco Collaboration SaaS deployments for internal users. It provides a centralized authentication and authorization mechanism by leveraging directory services.

Question: 106

What is the purpose of the Cisco Collaboration SaaS Compliance Message Archiving?

- A. To provide real-time insights into collaboration usage
- B. To archive and retain collaboration messages for compliance and legal requirements
- C. To monitor and troubleshoot collaboration services
- D. To ensure compliance with data privacy regulations

Answer: B

Explanation: The purpose of the Cisco Collaboration SaaS Compliance Message Archiving is to archive and retain collaboration messages for compliance and legal requirements. It enables organizations to store and retrieve messages for auditing, compliance, and legal purposes.

Question: 107

Which Cisco Collaboration SaaS component provides cloud-based telephony capabilities?

- A. Cisco Unified Communications Manager (CUCM)
- B. Cisco Webex Calling
- C. Cisco Unity Connection
- D. Cisco Webex Teams

Answer: B

Explanation: Cisco Webex Calling provides cloud-based telephony capabilities in Cisco Collaboration SaaS. It allows users to make and receive phone calls over the internet using a variety of devices.

Question: 108

What is the primary benefit of using cloud-based collaboration services?

- A. Reduced infrastructure costs
- B. Increased collaboration and productivity
- C. Enhanced security and compliance
- D. Improved scalability and flexibility

Answer: D

Explanation: One of the primary benefits of using cloud-based collaboration services is improved scalability and flexibility. Cloud services allow organizations to easily scale their collaboration infrastructure up or down based on their needs, and they offer greater flexibility in terms of accessing collaboration tools from anywhere and on various devices.

Question: 109

What are some common features of team collaboration tools?

- A. Email integration, document storage, and project management
- B. Instant messaging, file sharing, and video conferencing
- C. Voice calling, screen sharing, and presence status
- D. Calendar integration, task management, and document editing

Answer: B

Explanation: Instant messaging, file sharing, and video conferencing are common features of team collaboration tools. These features enable teams to communicate and collaborate in real time, share files and documents, and conduct video meetings for effective collaboration.

Question: 110

What is the role of a moderator in an online discussion forum?

- A. To initiate and facilitate discussions
- B. To enforce forum rules and guidelines
- C. To respond to user queries and comments
- D. To review and approve user-generated content

Answer: B

Explanation: The role of a moderator in an online discussion forum is to enforce forum rules and guidelines. They ensure that discussions remain respectful, relevant, and within the established boundaries of the forum.

Question: 111

What is the purpose of version control in software development?

- A. To manage software licenses and permissions
- B. To track changes and revisions to source code
- C. To monitor the performance of software applications
- D. To automate the deployment of software updates

Answer: B

Explanation: The purpose of version control in software development is to track changes and revisions to source code. It allows developers to collaborate on code, maintain a history of changes, and revert back to previous versions if needed.

Question: 112

What is the difference between synchronous and asynchronous communication?

- A. Synchronous communication happens in real time, while asynchronous communication doesn't.
- B. Synchronous communication requires physical presence, while asynchronous communication doesn't.
- C. Synchronous communication uses verbal communication, while asynchronous communication uses written communication.
- D. Synchronous communication is one-to-one, while asynchronous communication is one-to-many.

Answer: A

Explanation: Synchronous communication happens in real time, where participants engage in communication simultaneously. It requires immediate interaction and response. Asynchronous communication, on the other hand,

does not require real-time interaction. Participants can communicate at different times, and there may be delays between messages or responses.

Question: 113

What is the purpose of an escalation process in customer support?

- A. To transfer a customer inquiry to a different department or team
- B. To prioritize and address high-priority or complex customer cases
- C. To resolve customer issues in a timely and efficient manner
- D. To provide additional training to customer support agents

Answer: B

Explanation: The purpose of an escalation process in customer support is to prioritize and address high-priority or complex customer cases. It ensures that challenging issues are escalated to higher-level support agents or specialized teams who can provide the necessary expertise and resources to resolve the problem.

Question: 114

What is the role of a project manager?

- A. To develop project plans and allocate resources
- B. To execute and implement project tasks
- C. To monitor project progress and manage risks
- D. To communicate with stakeholders and ensure project success

Answer: A

Explanation: The role of a project manager is to develop project plans and allocate resources. They are responsible for defining project goals, creating a roadmap, identifying tasks and dependencies, and assigning resources to ensure the successful execution of the project.

Question: 115

What is the purpose of a stakeholder analysis in project management?

- A. To evaluate the performance of stakeholders during the project
- B. To assess the impact of project risks on stakeholders
- C. To identify and engage stakeholders throughout the project lifecycle
- D. To prioritize stakeholder needs and expectations

Answer: C

Explanation: The purpose of a stakeholder analysis in project management is to identify and engage stakeholders throughout the project lifecycle. It involves identifying individuals or groups who have an interest or influence on the project and understanding their needs, expectations, and potential impact on the project's success.

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